

Miriam Presley
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Education

Arizona State University, Tempe, AZ College of Liberal Arts and Sciences
Bachelor of English, Literature Concentration
Bachelor of History, European Concentration
December 2012

Honors

Dean's List Fall 2011

Specialized Coursework

- Video Game Theory
- Science and Literature Theory
- Pulp Fiction
- Story Development for Game Design

Writing Skills

Experience in writing:

- Analytical essays
- Research Papers
- Formal Letters
- Citations

Computer Skills

- Experience with MS Word, Excel, PowerPoint

Work Experience

Babies R Us/Toys R Us, Chandler, AZ (October 2009 - Present)

Infant Care Consultant, Sales Associate, Guest Service Associate

- Knowledgeably assisting and advising guests on the use of products
- Making informed suggestions about products according to a guests specific needs in person and over the phone
- Managing returns and check outs
- Assisting cashiers with product and coupon issues
- Assisting managers with Cash Drawer operations
- Directing cashiers to other tasks during slow shifts
- Selling product protection plans and promoting R Brand Credit Cards
- Placing special orders for guests on out of stock items
- Tagging products to be damaged out of inventory
- Re-shelving product to the correct locations

Game Muse Magazine, Online (January 2013-Present)

Volunteer Writer

- Keeping up to date on newly released games
- Writing news posts about new developments in the Industry
- Writing news posts about games still in development
- Playing and reviewing new release video games
- Submitting work by set deadlines

Blockbuster Entertainment, Chandler, AZ (August 2008-September 2008)

Sales Associate

- Assisted guests over the phone in locating products and disputes with their accounts
- Assisted guests in finding certain products
- Informed guests of current sales, such as snack promotions and the Blockbuster

Rewards Card

- Re-shelved product in the correct locations

AMF McRay Lanes, Chandler, AZ (June 2006 - May 2008)

Snack Bar Attendant

- Operated cooking equipment
- Cooked and served food according to the accepted health standards and in a timely manner
- Carefully cleaned work stations every shift
- Served food and drinks for large parties