

Miriam Presley
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Education

Arizona State University, Tempe, AZ College of Liberal Arts and Sciences
Bachelor of English, Literature Concentration
Bachelor of History
December 2012

Honors

Dean's List Fall 2011

Specialized Coursework

- Video Game Theory
- Science and Literature Theory
- Pulp Fiction
- Story Development for Game Design

Writing Skills

Experience in writing:

- Analytical essays
- Research Papers
- Formal Letters
- Citations

Computer Skills

- Experience with MS Word, Excel, PowerPoint

Work Experience

Babies R Us/Toys R Us, Chandler, AZ (October 2009 - Present)

Infant Care Consultant, Sales Associate, Guest Service Associate

- Knowledgeably assisting and advising guests on the use of products
- Making informed suggestions about products according to a guests specific needs in person and over the phone
- Managing returns and check outs
- Assisting cashiers with product and coupon issues
- Assisting managers with Cash Drawer operations
- Directing cashiers to other tasks during slow shifts
- Selling product protection plans and promoting R Brand Credit Cards
- Placing special orders for guests on out of stock items
- Tagging products to be damaged out of inventory
- Re-shelving product to the correct locations

Blockbuster Entertainment, Chandler, AZ (August 2008 - September 2009)

Sales Associate

- Assisted guests over the phone in locating products and disputes with their accounts
- Assisted guests in finding certain products
- Informed guests of current sales, such as snack promotions and the Blockbuster Rewards Card
- Re-shelved product in the correct locations

AMF McRay Lanes, Chandler, AZ (June 2006 - May 2008)

Snack Bar Attendant

- Operated cooking equipment
- Cooked and served food according to the accepted health standards and in a timely manner
- Carefully cleaned work stations every shift
- Served food and drinks for large parties